

Customer Q&A – Wave Office Ltd Becomes Part of BSG

Question	Answer	Notes
What date is the acquisition going live from?	On 1 st October 2026 Wave Furniture Ltd, was acquired by The Business Supplies Group (BSG)	
Will email addresses change?	No, Wave Furniture sales@waveoffice.co.uk will remain active	There will be BSG email addresses in the future, but both accounts will work!
Do I still use the Wave Furniture Website to place my order?	Yes or you can call or email your orders through.	
Do I still use the same webstore for Business Supplies orders?	For www.waveshop.co.uk users you will continue to use this site.	BSG and Wave Office use the same webstore platform, so the plan will be to point the Wave Office store to the BSG store once the data transfer for favourites, quick lists etc is completed. Further details will follow.
What are your business hours	These remain the same, Mon-Fri 9-5:30pm (exc bank holiday's)	
Will my payment terms remain?	Yes	
Will the company name and company registration number change?	Yes. We will now trade as BSG and you will start to see the BSG branding on invoices, delivery notes, signatures etc	The Business Supplies Group 107 Longmead Road, Emerald Park East, Emersons Green Bristol, BS16 7FG. Company registration: 13624537
Will the bank details remain the same?	No, effective from 1 st October please invoice BSG.	There will be a separate communication on this shortly, but any payments made from 1 st October 2026 need to be made to BSG. Bank Details Current Account Banker: Lloyds Bank Bank Address: PO Box 1000, Andover, BX1 1LT Account Name: The Business Supplies Group Ltd Sort Code: 30-15-99 Account No: 00362742 BIC: LOYDGB21021 IBAN: GB72 LOYD 3015 9900 3627 42

Will we see BSG Branding	Yes we will begin to introduce the BSG branding.	
If I need to set BSG up as a new supplier, how can I do this?	Send any onboarding forms to onboarding@tbsg.co.uk	